



Frank Feigenbaum, M.D., FAANS, FACS

Dear Patient,

For your appointment BEFOREHAND you need to:

- Go on Patient Portal to create an account to fill out demographic information. You will receive an invite via email.
- Complete Patient History sheet – see attachment. Return to our office via fax 214-351-8460 ONE WEEK PRIOR TO YOUR APPOINTMENT. Noncompliance means appointment will be rescheduled.
- Sign, hand write name, and date the Notice of Privacy Practices Acknowledgment – see attachment. Return to our office via fax 214-351-8460 ONE WEEK PRIOR TO YOUR APPOINTMENT.
- Read, initial each paragraph, sign, hand write name, and date the Patient Practice Agreement – see attachment. Return to our office via fax 214-351-8460 ONE WEEK PRIOR TO YOUR APPOINTMENT.
- If you are filing with Worker's Comp or Auto, please fill out attached form – see attachment.
- If you are a Medicare patient, please fill out form Medicare Secondary Payer Questionnaire – see attachment.

Things to Bring to Your Appointment:

- Bring MRI CD AND report
- Current Insurance card(s)
- Photo ID

*Revised February 2018*

**PLEASE ATTACH FRONT AND  
BACK COPY OF YOUR  
INSURANCE CARD/CARDS.**

It is very important that we receive a copy BEFORE your appointment.

**Thank you.**



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**NOTICE OF PRIVACY PRACTICES ACKNOWLEDGEMENT**

I understand that, under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), I have certain rights to privacy regarding my protected health information. I understand that this information can and will be used to:

- Conduct, plan, and direct my treatment and follow-up among the multiple healthcare providers who may be involved in that treatment directly and indirectly.
- Obtain payment from third-party payers.
- Conduct normal healthcare operations such as quality assessment and physician certifications.
- Authorization to release medication history to SureScripts for prescribing purposes (allows communication with pharmacy).

I have received, read, and understand your Notice of Privacy Practices containing a more complete description of the uses and disclosures of my health information. I understand that this organization has the right to change its Notice of Privacy Practice from time to time, and that I may contact this organization at any time at the address above to obtain a current copy of the Notice of Privacy Practices.

I understand that I may request, in writing, that you restrict how my private information is used or disclosed to carry out treatment, payment or health care operations. I also understand that you are not required to agree to my requested restrictions, but if you do agree, then you are bound to abide by such restrictions.

Patient (or Custodian) Name & DOB: \_\_\_\_\_ Date: \_\_\_\_\_

Patient Address: \_\_\_\_\_

Signature: \_\_\_\_\_ Relation to Patient: \_\_\_\_\_

.....  
In accordance with *Feigenbaum Neurosurgery Privacy Practices*, I hereby authorize Feigenbaum Neurosurgery to communicate with my spouse, children, and/or parents regarding my care and I authorize representatives of FN to communicate with me via home answering machine, voice mail (work phone or cell phone), and/or E-mail unless I check this box:

☐ I hereby authorize Feigenbaum Neurosurgery to communicate with the following people:

Name	Relationship
_____	_____
_____	_____

These authorizations will remain in effect until you send us written notice of your desire to revoke the authorizations.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

.....  
**OFFICE USE ONLY**

**I attempted to obtain the patient's signature in acknowledgement of this Notice of Privacy Practices Acknowledgement, but was unable to do so as documented below:**

<b>Date:</b> _____	<b>Prepared By:</b> _____	<b>Signature:</b> _____
<b>Reason:</b>	_____ <b>An emergency existed and a signature was not possible at the time.</b>	
	_____ <b>The individual refused to sign.</b>	
	_____ <b>A copy was mailed with a request for a signature by return mail.</b>	
	_____ <b>Unable to communicate with patient for following reason:</b> _____	
	_____ <b>Other:</b> _____	

*Revised February 2018*

**Main Office:** 9080 Harry Hines Blvd. • Suite 220 • Dallas, Texas 75235

**AIMIS Spine:** Theodorou Potamianou 50, Kato Polemidia 4155, Limassol, Cyprus

P (214) 351-8450 • F (214) 366-3713 • frankfeigenbaum.com



# FEIGENBAUM NEUROSURGERY

Frank Feigenbaum, M.D., FAANS, FACS

Date \_\_\_\_\_

## **PATIENT INFORMATION**

Name (last)	(first)	(middle)	Social Security #
Date of Birth	Age	Gender	Marital Status
Address	City, State Zip	Home Phone	Cell Phone
Employer	Employers Address (city, state, zip)		Work Phone
E-Mail Address	Spouse/Parent/Significant Other		Contact Phone
Referring Physician	City, State	Phone	Primary Care Physician Phone

## **EMERGENCY CONTACT**

Name	Relationship to Patient	Contact Phone	Address, City, State, Zip
Name	Relationship to Patient	Contact Phone	Address, City, State, Zip

## **INSURANCE INFORMATION**

Primary Insurance Company	Policyholder/Relationship/Date of Birth	Policy #	Group #/Name
Secondary Insurance Company	Policyholder/Relationship/Date of Birth	Policy #	Group #/Name

**DO YOU HAVE REGULAR MEDICARE?** Yes\_\_\_\_ No\_\_\_\_ **DO YOU HAVE A REPLACEMENT HMO?** Yes\_\_\_\_ No\_\_\_\_

**IS THIS A WORK RELATED INJURY?** Yes\_\_\_\_ No\_\_\_\_ *(If yes, please complete workers compensation form in addition)*

**IS THIS DUE TO AN AUTO ACCIDENT?** Yes\_\_\_\_ No\_\_\_\_ *(If yes, please complete auto information form in addition)*

## **INSURANCE AUTHORIZATION AND ASSIGNMENT**

I authorize payment of medical benefits directly to FEIGENBAUM NEUROSURGERY, P.A. I consent to the release of medical information to my insurance company and to my referring physician.

\_\_\_\_\_  
Signature Date

## **MEDICARE LIFETIME CERTIFICATE**

I request that payment of authorized Medicare benefits be made on my behalf to FEIGENBAUM NEUROSURGERY, P.A. for any services furnished me by these physicians. I authorize any holder of medical information about me to release to the Center for Medicare and Medicaid Services and its agents any information needed to determine these benefits or the benefits payable for related services.

\_\_\_\_\_  
Signature of Beneficiary Patient Medicare # Date

## **MEDIGAP AUTHORIZATION FORM**

I hereby authorize payment of my Medigap benefits to FEIGENBAUM NEUROSURGERY, P.A. for all claims on my behalf. This authorization applies to all services until it is revoked by me or my representative

Beneficiary signature \_\_\_\_\_ Date \_\_\_\_\_

MEDIGAP Insurance Company \_\_\_\_\_ Policy # \_\_\_\_\_

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Patient Name: \_\_\_\_\_ Patient DOB: \_\_\_\_\_ Date: \_\_\_\_\_

### **Patient - Practice Agreement**

#### **Insurance Billing**

Insurance is a contract between you and your insurance company. Our group accepts most major insurance plans. Prior to your initial visit, please contact your insurance carrier to confirm that our physician participates in your plan. It is your responsibility to notify us when making your appointment if you need a referral or pre-authorization for the visit with Dr. Feigenbaum. Typically this is applicable for HMO policies. This referral is submitted to the insurance company from the Primary Care Physician's (PCP) office. Please make sure you have obtained any required referrals in advance of your visit. If your insurance plan requires a referral and we do not have one, we will try to notify you prior to the visit. If we are unable to obtain a referral while you wait, you will be given the option to pay for the visit out of pocket or to reschedule for a later date. Please understand that if we have not been advised in advance of your program's requirements and we provide a service that is outside your program, **YOU WILL BE RESPONSIBLE FOR THE APPROPRIATE FEES**. These are your insurance company's regulations and unless you follow them carefully, the insurance company may decline all or part of your claim. If our physician does not participate with your insurance plan, and you do not have any out-of-network benefits, you will be considered self-pay and will be responsible for payment of all charges at the time of your visit. \_\_\_\_\_ Patient's initials

All COPAYS ARE DUE AT THE TIME OF SERVICE. If you have a high deductible which has not been met you will be asked to make a partial payment at the time of service. \_\_\_\_\_ Patient's initials

This office will verify and bill the patient's insurance when appropriate. Your insurance company will more than likely require prior authorization (precertification) prior to any in-patient procedures performed by our physician. Our Office Manager will assist in obtaining prior authorization for in-patient services. However, as stated by your insurance company, "this is not a guarantee of payment". We may estimate what your insurance company may pay, but the final determination of your eligibility and benefits is made by them. You are responsible to know your eligibility, insurance coverage and benefits. \_\_\_\_\_ Patient's initials

If our physician participates with your insurance plan, we will file a claim on your behalf. We will bill you for your portion once the claim has been processed. To file your insurance, we must have a valid picture ID, current insurance coverage(s), and current patient address and phone numbers. It is your responsibility to inform us which insurance is primary and which is secondary. Notify us immediately of any change of insurance, if you fail to do so, it could result in the entire bill becoming your responsibility. Please bring your insurance card to every visit. \_\_\_\_\_ Patient's initials

#### Self-pay Accounts

Self-pay accounts are patients without insurance coverage, patients with incorrect insurance information, or patients without an insurance card on file with us. Self-pay patients will be required to make payment at time of service. To determine payment



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Patient Name: \_\_\_\_\_ Patient DOB: \_\_\_\_\_ Date: \_\_\_\_\_

amounts for: an office appointment, please 214-351-8450 option 2; surgery, please contact (214-351-8450 option 5). \_\_\_\_\_ Patient's initials

#### Medicare

Our physician accepts Medicare assignment on covered Medicare charges. Medicare 20% coinsurance amount will be billed after we receive payment from Medicare. Payment of the annual deductible and any non-covered charges is expected at the time of service unless you have secondary insurance accepted by the group. Not all secondary insurance will pay for non-covered charges. There is a possibility that some services and durable medical equipment are not covered by Medicare. When services fall under that category, you will be asked to sign an advanced beneficiary notice (ABN) indicating that you acknowledge this possibility and that you agree to pay in full prior to services being rendered. \_\_\_\_\_ Patient's initials

#### Worker's Compensation Insurance and Automobile Accidents

Validated worker's compensation services are billed either to the employer or the employer's carrier, depending on company policy. In the absence of validation by the employer of a work-related injury, the patient will be held responsible for payment for services rendered. Should the employer or carrier subsequently deny a validated worker's compensation service, such charges will be the financial responsibility of the patient. For the first visit for a work-related injury, you must bring a letter authorizing services with the date of injury, and complete our Worker's Compensation form (you will need to provide insurance carrier information, claim number, and adjustor's name and phone number). For treatment for an automobile accident, you most likely will have to pay for your services at the time of your visit as most insurance carriers will not pay medical bills until your case has settled. If you have a denial letter from your automobile carrier we can bill your medical insurance. Automobile insurance will usually not prior authorize any services. \_\_\_\_\_ Patient's initials

#### Payment Responsibility For Non-Covered Services

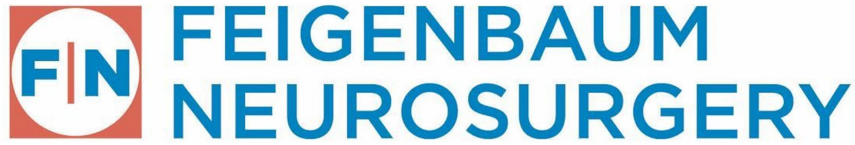
Limited coverage is common among insurance plans. We will request payment for any non-covered services once claims have been processed. If known prior, payment is due at the time of service. Once the surgery claim has been processed, and if the service has been denied, please contact our billing office for further instruction. We may need your assistance in appealing the claim, as well as assistance from the employer who provides the insurance policy. \_\_\_\_\_ Patient's initials

#### Returned Checks

The charge for a returned check is \$25.00 payable by cash or money order. This will be applied to your account in addition to the insufficient funds amount. You may be placed on a cash only basis following any returned check. \_\_\_\_\_ Patient's initials

#### Outstanding Balance Policy

Payment in full is expected on receipt of your billing statement. Monthly payment plans are available; please contact our billing company. Statements sent will reflect the amount you owe after your insurance has processed your claim. If no resolution



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Patient Name: \_\_\_\_\_ Patient DOB: \_\_\_\_\_ Date: \_\_\_\_\_

can be made within thirty (30) calendar days, the account will be sent to the collection agency and discharge from the practice may be initiated. \_\_\_\_\_ Patient's initials

Surgery Claims

Please allow time for the processing of your claim by your insurance company following surgery. It is fairly common to get a letter from your insurance company either requesting information from our office or denying payment. Our billing office has a system in place for providing the necessary documentation needed by your insurance company for processing the claim. Please contact our billing office regarding all questions regarding claims, denials of services, or any insurance correspondence you receive in the mail. You may be instructed to help in the appeal process by contacting your insurance company, providing more documentation for the claim, and/or contacting the employer who provides the insurance policy. \_\_\_\_\_ Patient's initials

Any questions that you have regarding bills from other providers or from the hospital will need to be addressed to the name/company listed on the invoice. \_\_\_\_\_ Patient's initials

You will receive a bill from: our office, the hospital, the neuromonitoring company (Neurophysiology Associates, Biotronic, or NuVasive), anesthesia, x-ray use during the operation, radiologist reading of the x-ray, pain management, internal medicine group, and physical therapy, if applicable. \_\_\_\_\_ Patient's initials

This financial policy helps the office provide quality care to our valued patients. If you have any questions or need clarification of any of the above policies, please contact our Office Manager at 214-351-8450 option 5. If you have questions regarding any bills, balances or statements regarding services rendered by our group, please contact our Billing office, Pulse Systems at 800-444-0882 ext. 1542. \_\_\_\_\_ Patient's initials

By signing this, I acknowledge I have read the above information and understand and agree to all the terms listed.

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Today's Date

\_\_\_\_\_  
Patient Name

\_\_\_\_\_  
DOB





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### Patient Code of Conduct

In an effort to provide a safe and healthy environment for staff, visitors, patients and their families, Feigenbaum Neurosurgery, P.A., expects *visitors, patients, and accompanying family members* to refrain from unacceptable behaviors that are disruptive or pose a threat to the rights or safety of other patients and staff.

The following behaviors are prohibited:

- Possession of firearms or any weapon
- Physical assault, arson or inflicting bodily harm
- Throwing objects
- Climbing on furniture or toys\*
- Making verbal threats to harm another individual or destroy property
- Intentionally damaging equipment or property
- Making menacing gestures
- Attempting to intimidate or harass other individuals
- Making harassing, offensive or intimidating statements, or threats of violence through phone calls, letters, voicemail, email, or other forms of written, verbal, or electronic communication
- Racial or cultural slurs or other derogatory remarks associated with, both not limited to, race, language or sexuality

If you are subjected to any of these behaviors or witness inappropriate behavior, please report to any staff member. Violators are subject to removal from the facility and/or discharge from the practice.

\*Adults are expected to supervise children in their care.

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Today's Date

\_\_\_\_\_  
Patient Name

\_\_\_\_\_  
DOB

*Revised February 2018*





# FEIGENBAUM NEUROSURGERY

Frank Feigenbaum, M.D., FAANS, FACS

## PATIENT HISTORY

Name \_\_\_\_\_ Phone \_\_\_\_\_ Birth Date \_\_\_\_\_ Age \_\_\_\_\_ Sex \_\_\_\_\_ Date \_\_\_\_\_

Who requested that you see our physician? \_\_\_\_\_ Phone \_\_\_\_\_

How did you find us: ☐ Internet, name of website/search engine: \_\_\_\_\_ ☐ Tarlov Cyst Foundation

Did you refer yourself? ☐ Yes ☐ No ☐ Other explain: \_\_\_\_\_

Family Physician or Internist: \_\_\_\_\_ Phone \_\_\_\_\_

What is your major problem or complaint? \_\_\_\_\_

When did your problem start? \_\_\_\_\_ Was there a specific injury? \_\_\_\_\_ Date of Injury \_\_\_\_\_

**DO YOU CONSIDER THIS A WORK OR AUTO RELATED INJURY?** \_\_\_\_\_ **Why?** \_\_\_\_\_

Have you seen other doctors for this problem? \_\_\_\_\_ Who? \_\_\_\_\_

### PAST MEDICAL HISTORY (check all present):

#### Cardiovascular (heart):

- ☐ Hypertension (high blood pressure)
- ☐ Coronary artery disease / Heart disease
- ☐ Deep Vessel Thrombosis (DVT/blood clots/congenital clotting factor deficiency)
- ☐ Atrial fibrillation / Irregular heart rhythm-type \_\_\_\_\_
- ☐ Heart valve problems
- ☐ Cardiac stents
- ☐ Congestive heart failure
- ☐ Peripheral vascular disease
- ☐ Pace maker / Defibrillator
- ☐ Myocardial Infarction: last known \_\_\_\_\_

#### Respiratory:

- ☐ COPD/emphysema
- ☐ Asthma
- ☐ Seasonal allergies
- ☐ Sleep apnea / CPAP/BiPAP
- ☐ Pulmonary embolism
- ☐ Lung disease: \_\_\_\_\_

#### Gastrointestinal:

- ☐ Hepatitis / Liver disease
- ☐ Peptic/gastric ulcer
- ☐ GERD (reflux)
- ☐ Colon/Rectal: \_\_\_\_\_
- ☐ Irritable Bowel Syndrome

#### Metabolic:

- ☐ Diabetes: Type I / Type II
- ☐ Thyroid disorder: Hypothyroid / Hyperthyroid
- ☐ Hyperlipidemia (high cholesterol)
- ☐ Obesity

#### Musculoskeletal:

- ☐ Rheumatoid arthritis
- ☐ Gout
- ☐ Fibromyalgia
- ☐ Osteoarthritis
- ☐ Osteoporosis

#### Cancer:

- Indicate type, treatment, year
- ☐ Breast: Right/ Left \_\_\_\_\_
- ☐ Colon \_\_\_\_\_
- ☐ Lung \_\_\_\_\_
- ☐ Prostate \_\_\_\_\_
- ☐ Other: \_\_\_\_\_

#### Connective Tissue Disease:

- ☐ Marfan's
- ☐ Ehlers-Danlos syndrome
- ☐ Other: \_\_\_\_\_

#### Renal (kidney):

- ☐ Kidney failure
- ☐ Removal of kidney Right / Left
- ☐ Dialysis
- ☐ Other: \_\_\_\_\_

### ☐ MEDICAL HISTORY NEGATIVE

#### Neurologic / Psychiatric:

- ☐ Stroke: last known \_\_\_\_\_, last recommended change \_\_\_\_\_
- ☐ Seizures: last seizure \_\_\_\_\_
- ☐ Trauma
- ☐ Head injury
- ☐ Anxiety disorder
- ☐ Bi-polar disorder
- ☐ Depression
- ☐ Dementia
- ☐ Migraine headaches
- ☐ Multiple Sclerosis
- ☐ Peripheral neuropathy
- ☐ Parkinson's disease
- ☐ Hereditary defects
- ☐ Spinal cord stimulator implant

#### Infectious:

- ☐ HIV / AIDS
- ☐ Shingles
- ☐ Methicillin resistant staph aureus (MRSA)

#### Other:

- ☐ Chronic kidney/renal disease
- ☐ Glaucoma
- ☐ Anemia
- ☐ Other: \_\_\_\_\_



## PATIENT HISTORY

Name	Phone	Birth Date	Age	Sex	Date
------	-------	------------	-----	-----	------

<input type="checkbox"/> NO PRIOR SURGERIES <input type="checkbox"/> Tonsillectomy _____ <input type="checkbox"/> Appendectomy (appendix) _____ <input type="checkbox"/> Cholecystectomy (gallbladder) _____ <input type="checkbox"/> Vasectomy _____ <input type="checkbox"/> Tubal ligation _____ <input type="checkbox"/> C-Section _____ <input type="checkbox"/> D&C _____ <input type="checkbox"/> Hysterectomy _____ <input type="checkbox"/> Heart _____ <input type="checkbox"/> Stents <input type="checkbox"/> Ablation  <input type="checkbox"/> Spine surgery If yes, which level? <input type="checkbox"/> Neck <div style="margin-left: 150px;"><input type="checkbox"/> Mid-back <input type="checkbox"/> Lower back</div> Neck _____ Mid-back _____  Lower _____	<input type="checkbox"/> Other surgery: _____  <input type="checkbox"/> Other surgery: _____  <input type="checkbox"/> Other surgery: _____ <b>Do you have ‘restrictive extremity’?</b> Yes / No <b>If yes, which limb?</b> _____ <b>Do you have metal in your body?</b> Yes / No <b>If yes, is it MRI compatible (titanium)?</b> Yes / No  <b>Have you had any problems with anesthesia with previous surgeries?</b> Yes / No <b>If so, explain:</b> _____  <b>Have you or anyone in your family had a reaction to anesthesia called Malignant Hyperthermia?</b> Yes / No <b>If so, who:</b> _____
---	--

Disease	Father	Mother	Brother	Sister	Other (specify)
Heart Disease					
Diabetes					
Hypertension (high blood pressure)					
High Cholesterol					
Cancer ( <i>specify/type</i> )					
Hereditary Defects					
Other					
<input type="checkbox"/> Adopted <input type="checkbox"/> Family history unobtainable <input type="checkbox"/> Family history negative					

- **Do you drink alcohol excessively?** \_\_\_\_\_ **Do you use drugs?** \_\_\_\_\_ **Have you been treated for substance abuse?** \_\_\_\_\_
- **Do you smoke now?** \_\_\_\_\_ **Packs per day?** \_\_\_\_\_ **How long?** \_\_\_\_\_ **Have you in the past?** \_\_\_\_\_ **When did you quit?** \_\_\_\_\_
- **Race:** ☐ Black or African American ☐ American Indian or Alaska Native ☐ Asian ☐ Hawaiian or Other Pacific Islander ☐ Other Race ☐ White ☐ Decline to specify
- **Ethnicity:** ☐ Hispanic or Latino ☐ Not Hispanic or Latino ☐ Unknown ☐ Decline to specify
- **Preferred Language:** \_\_\_\_\_
- **Have you had a flu vaccine within the past year?** ☐ Yes ☐ No      If No, Reason \_\_\_\_\_
- **Women, ages 21-64, have you received one or more pap tests to screen for cervical cancer?**  

☐ Yes ☐ No ☐ N/A



# FEIGENBAUM NEUROSURGERY

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## PATIENT HISTORY

Name \_\_\_\_\_ Phone \_\_\_\_\_ Birth Date \_\_\_\_\_ Age \_\_\_\_\_ Sex \_\_\_\_\_ Date \_\_\_\_\_

- Women, ages 40-69, have you had a mammogram in the past 2 years? ☐ Yes ☐ No ☐ Mastectomy ☐ N/A
- If 50-75 years of age, have you had a complete colonoscopy in the past 10 years? ☐ Yes ☐ No ☐ N/A
- Marital Status \_\_\_\_\_ Number of children \_\_\_\_\_ Do you have a healthcare directive or power of attorney? ☐ Yes ☐ No If No, would you like more information? ☐ Yes ☐ No
- Occupation \_\_\_\_\_ Height \_\_\_\_\_ Weight \_\_\_\_\_

**MEDICATIONS YOU ARE TAKING (include dose, prescription, over the counter drugs, vitamins, herbals, etc.):** ☐ Not currently taking any medications

Medication Name	Dosage / Amount / Frequency	Reason for Taking	Prescribing Doctor

Preferred Pharmacy: \_\_\_\_\_ Phone: \_\_\_\_\_

## DRUG ALLERGIES AND REACTIONS:

☐ No Known Drug Allergies

Medication Name	True Allergy (facial swelling, airway tightening, hives)	Adverse Reaction (nausea, vomiting, upset stomach, headache)	Date

Allergy to: \_\_\_\_\_ Latex \_\_\_\_\_ Betadine \_\_\_\_\_ Shellfish \_\_\_\_\_ IV Contrast/Dye Reaction: \_\_\_\_\_

### For Office Use Only:

Pulse: \_\_\_\_\_

BP: \_\_\_\_\_

/



Frank Feigenbaum, M.D., FAANS, FACS

### **Feigenbaum Neurosurgery, PA Notice of Privacy Practices**

THIS NOTICE DESCRIBES HOW YOUR HEALTH INFORMATION MAY BE USED AND DISCLOSED BY FEIGENBAUM NEUROSURGERY, PA AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

**YOUR RIGHTS:** When it comes to your health information you have certain rights. This section explains your rights.

#### **Upon written request:**

- Ask to see or get an electronic or a paper copy of your health record or other information we have about you. We will also provide a summary of your health information if requested. We will charge a reasonable, cost based fee. We will provide this information as soon as possible but no later than 30 working days of the request.
- Ask us to correct your health information you think is incorrect or incomplete. We may say “no” but will tell you why in writing within 60 days.
- You can ask us to communicate with you in a certain way (for example, home or office phone) or to send mail to a different address. We will accommodate all reasonable requests.
- Ask us not to use or share certain health information for treatment, payment or our operations. We are not required to agree with your request and may say “no” if it would affect your care.
- If you pay for a service or health care item out of pocket in full and you ask us not to share that information for payment or our operations with your health insurer we will agree unless we are required by law to share that information.
- Ask us for a list or an accounting of the times we have shared your health information for reasons other than treatment, payment, healthcare operations, and when you have asked us to share information. We will provide a list for the past six years for the request. One request per year will be provided free of charge. For additional requests we will charge a reasonable, cost based fee.
- Revoke an authorization to use or disclose PHI at any time except where action has already been taken.

#### **You may also:**

- Choose someone to act on your behalf. If you have given someone medical power of attorney or they are your legal guardian, that person can exercise your rights and make choices about your health information. We will ask for proof of this relationship before we take any action.
- Ask for a paper copy of this document even if you have agreed to receive the notice electronically. We will provide that copy promptly.
- File a complaint if you feel your rights have been violated you may contact the designated Privacy Officer, Laura Abshire, PO Box 46739, Gladstone, MO 64188, phone 214-351-8450 extension 5, LRABSHIRE@gmail.com
- File a complaint with the US Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Ave, S.W., Washington, D.C. 20201, calling 1.877.696.6775, or visiting [www.hhs.gov/ocr/privacy/hipaa/complaints](http://www.hhs.gov/ocr/privacy/hipaa/complaints).
- We will not retaliate for filing a complaint.

**OUR RESPONSIBILITIES:** The law requires us to:

- Maintain the privacy and security of your protected health information.
- Notify you promptly if a breach occurs that may compromise the privacy or security of your information.
- Follow the duties and privacy practices described in this notice and give you a copy of it.
- Not to use or share you information other what is described in this notice unless you tell us we can in writing. If you tell us we can and then change your mind, just let us know in writing you have changed your mind.

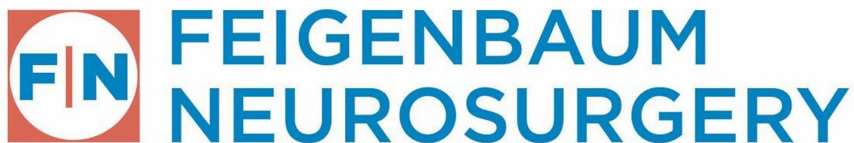
**(OVER)**

*Revised March 2018*

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**YOUR CHOICES - For certain health information, you can tell us your choices about what we share. If you have a clear preference for how we share your information in situations described below, talk to us.**

- In these cases you have both the right and the choice to tell us to: share information with your family, close friends, or others involved in your care and share information in a disaster relief situation. If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.
- In these cases we never share your information unless you give us written permission:
  - Marketing purposes
  - Sale of your information
  - Most sharing of psychotherapy notes
  - In the case of fundraising, we may contact you for fundraising efforts, but you can tell us not to contact you again.

**OUR USES AND DISCLOSURE - We typically use or share your health information in the following ways:**

**Treatment:** We can use your health information and share it with other professionals who are treating you. Example: we may share your health information to an outside doctor for referral. We will also provide your health care providers with copies of various reports to assist them in your treatment.

**Payment:** We can use or share your health information to bill and get payment from health plans or other entities. Example: we give information about you to your health insurance plan so it will pay for your healthcare.

**Health Care Operations:** We can use and share your health information to run our practice, improve you care, and contact you when necessary. Example: we use health information about you to manage your treatment and services.

**Other ways we can use or share your health information** - We are allowed or required to share your information in other ways - **usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes.**

- **Help with public health and safety issues:** We can share health information about you for certain situations such as: preventing disease, helping with product recalls, reporting adverse reactions to medication, reporting suspected abuse, neglect, or domestic violence, and preventing or reducing a serious threat to anyone's health and safety.
- **Comply with the law:** We will share information about you if state or federal laws require it, including with the Department of Health and Human Services if it wants to see if we are complying with federal privacy law.
- **Respond to organ and tissue donation requests:** We will share health information about you with organ procurement organizations.
- **Work with a medical examiner or funeral director:** We can share health information with a coroner, medical examiner, or funeral director when you die.
- **Address workers' compensation, law enforcement, and other government requests:**
  - For workers' compensation claims
  - For law enforcement purposes or with a law enforcement official
  - With health oversight agencies for activities authorized by law
  - For special government functions such as military, national security, and presidential protective services
- **Respond to lawsuits and legal actions:** We can share your health information to respond to a court or administrative order, or in response to a subpoena.
- **Research:** We can use or share your information for health research.

**CHANGES TO THIS NOTICE** - We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, in our office and on our website.

**Privacy Officer: Laura Abshire, Office Manager, [LRABSHIRE@gmail.com](mailto:LRABSHIRE@gmail.com), 214-351-8450 extension 5**

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